Got Questions?

How do I find a provider in your network?

Our directory of more than 65,000 retail and independent providers can be accessed via the provider locator on www.eyemed.com or by calling our award-winning Customer Care Center at 1-866-4EyeMed. When you locate a provider through our website, you can also schedule an appointment online. How's that for a one-stop shop?

Can I view my EyeMed benefits online?

Yes, you can view your benefits and do a lot more on our website. Members can print an ID card, check the status of a claim, locate a provider and download an Explanation of Benefits. You can even do all of these things from your smart phone because our member site is mobile-optimized.

Does EyeMed offer any additional discounts?

We sure do. At an in-network provider, members receive 40% off additional complete pairs of prescription eyeglasses and 20% off non-prescription sunglasses and accessories. Don't like wearing glasses or contacts? No problem. We also offer discounts on LASIK laser vision correction.

How do I submit a claim?

No need! When you visit one of our in-network providers, we take care of all of the paperwork.

Will I get and ID card? How do I order replacements or extra cards?

Yes, we provide an ID card to each employee who enrolls in the plan, but you aren't required to have it at the time of service. If you lose your card or need extras for your family, you can print cards online, once you register for an account at eyemed.com.

We're here for you eyemed.com

LASIK

Laser Vision Correction is one of the most popular elective procedures in the U.S. and

for good reason. If you are one of the estimated 40 million Americans who are candidates for the procedure, you'll be happy to know that EyeMed can help make LASIK more affordable for you. We've collaborated with the U.S. Laser Network* to offer our members discounts on laser vision correction.

15% or 5%

There are more than 600 provider locations across the U.S. and each of them must be credentialed to participate and re-credentialed every 3 years so, no matter which location you choose, you'll be able to see clearly and save money. If that's not enough, when you visit a featured provider at a Lasik Plus location and you'll be eligible for additional discounts including:

- Special pricing ranging from \$695** to \$1,895 per eye on select LASIK procedures
- Free initial consultation and LASIK exam (more than a \$100 value)
- Free enhancements for life on most procedures
- Financing options